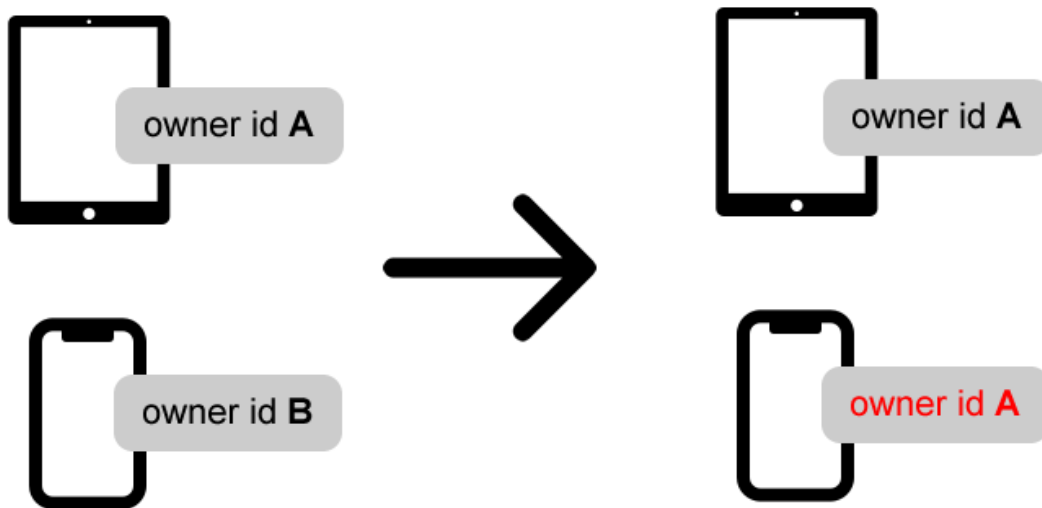




Every installation of My Pet is assigned with a unique key named **owner id**. To be able to synchronize data between 2 or more devices (installations), you must first unify these owner ids. Assume that you have installed My Pet in an iPad and My Pet in an iPhone (see below).

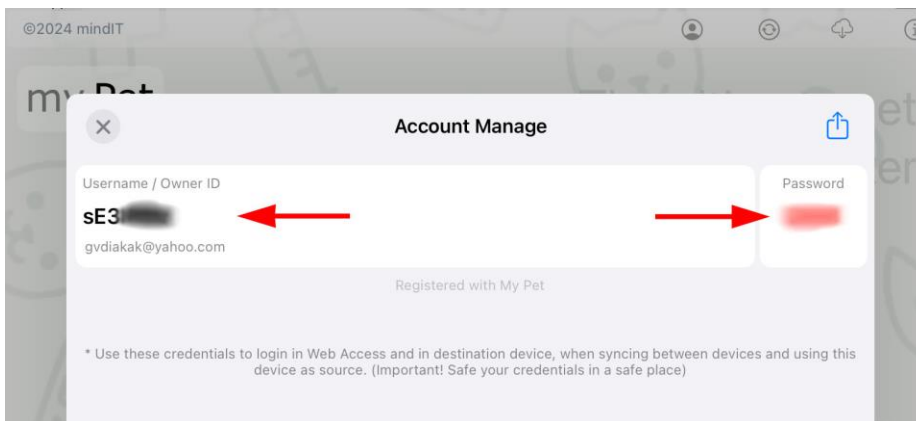
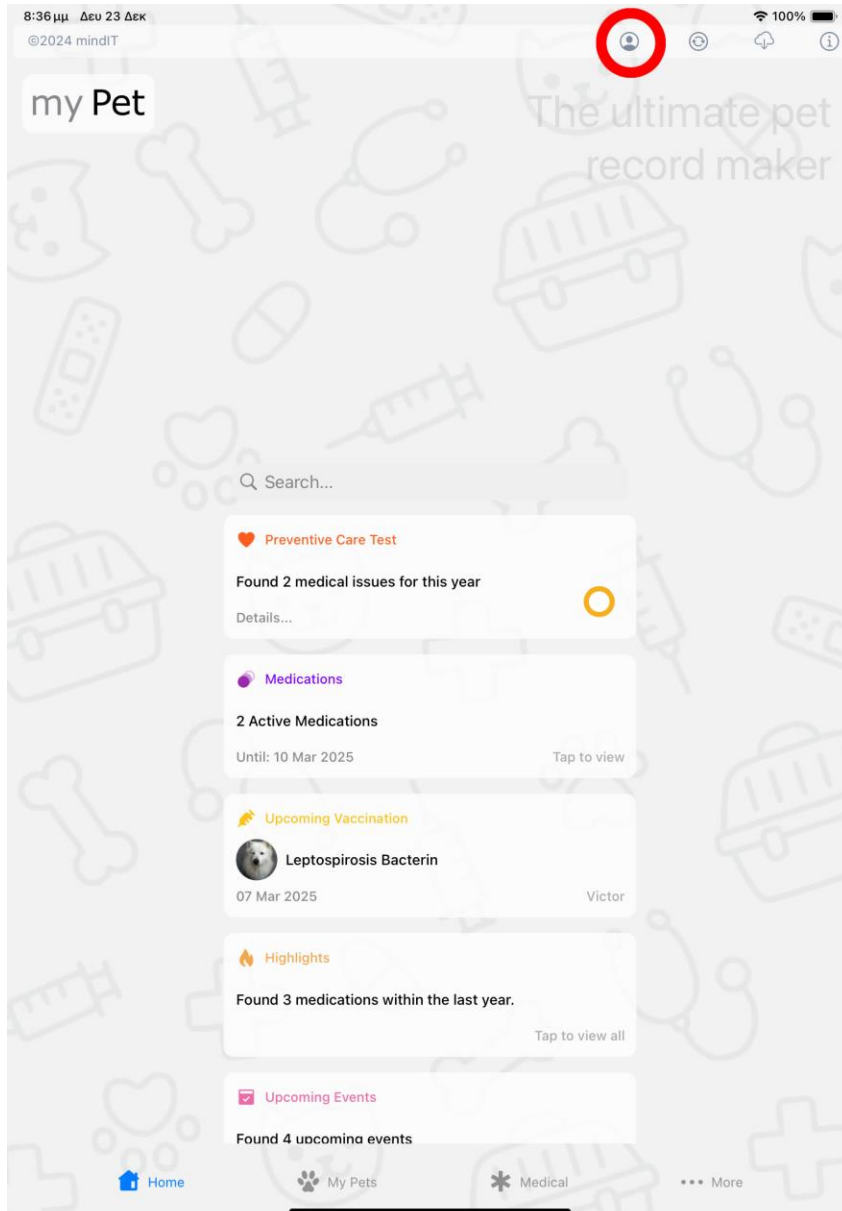


Before start the owner id unification procedure, you must select which one of the 2 owner ids, you keep it on both devices. Assume that the user selects to keep the owner id of the iPad installation (owner id A).

Owner ID Unification

Step 1: Get the owner ID and Password of the iPad installation

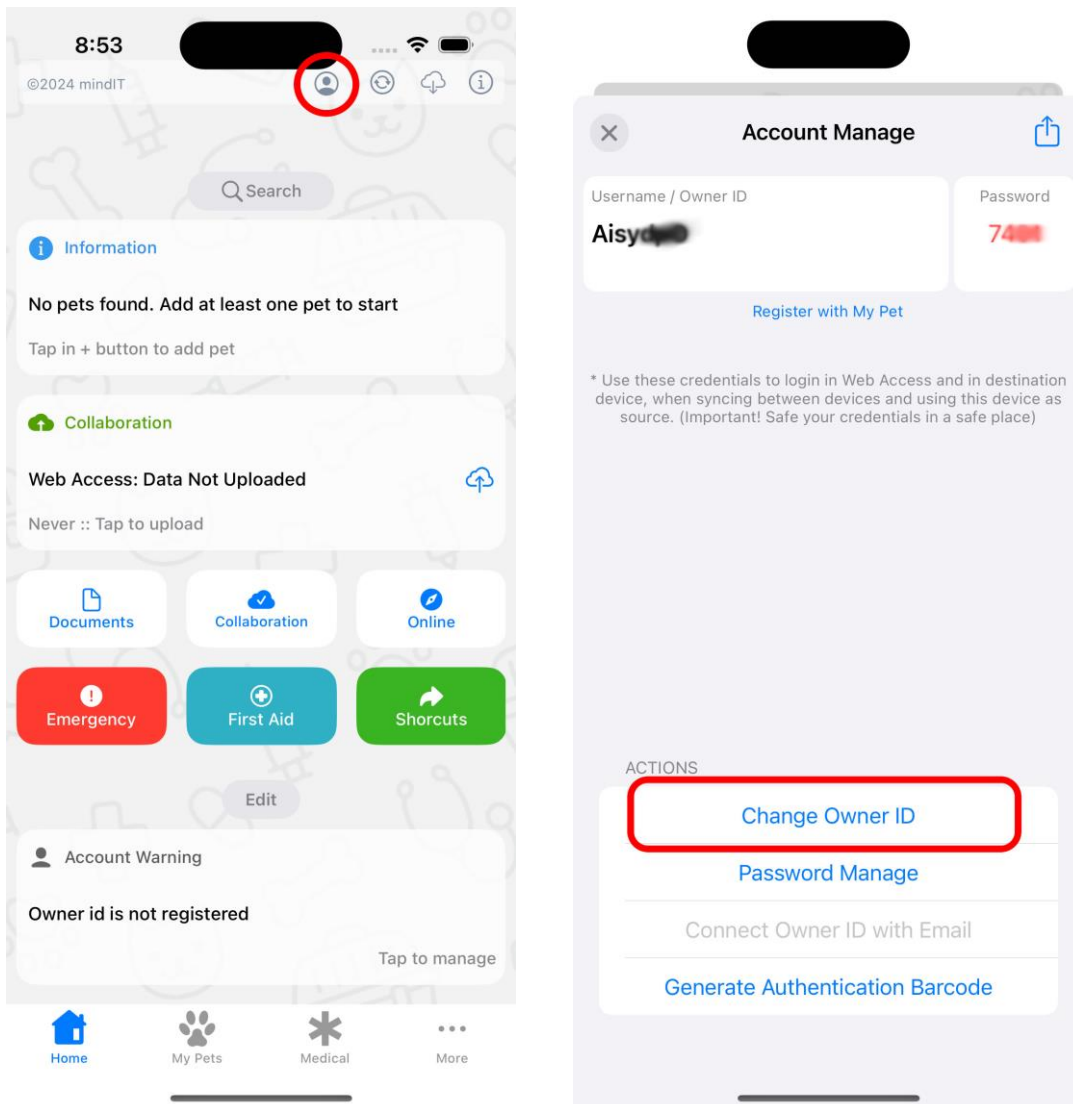
Open My Pet app on the iPad and tap in Account manage icon on the status bar at the top in the home screen.



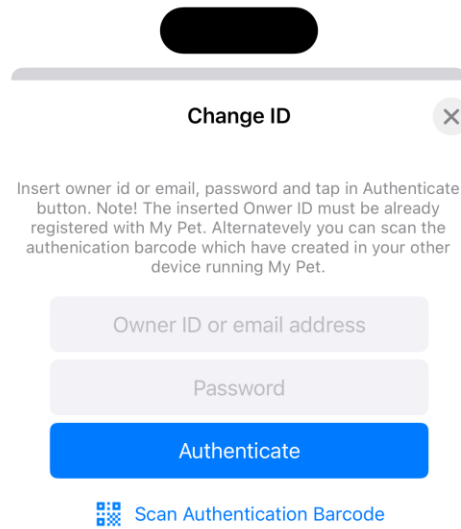
Keep these credentials in order to use them on your iPhone device.

Step 2: Change the owner ID and Password to the iPhone installation

Open My Pet on your iPhone device and tap in account manage icon at the top in the home screen.



Tap in Change Owner ID option and **insert the owner ID and password of the iPad installation** (from Step 1).



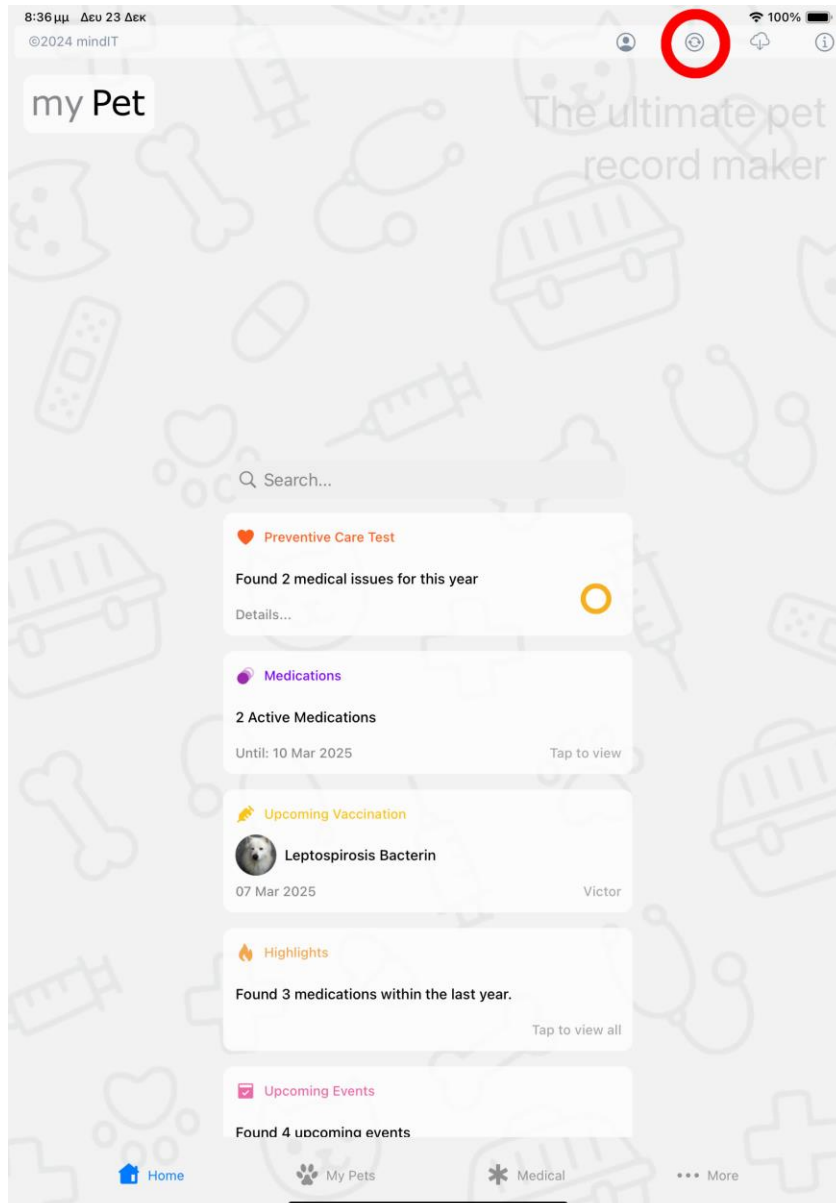
When I should change Owner ID?

1. In case that you re-installed My Pet in your device and you want to use the owner id used in previous installation.
2. In case that you installed My Pet in more than one device and you want to use the same owner id on both devices. Note! To authenticate use the registered owner id and password in your other device.

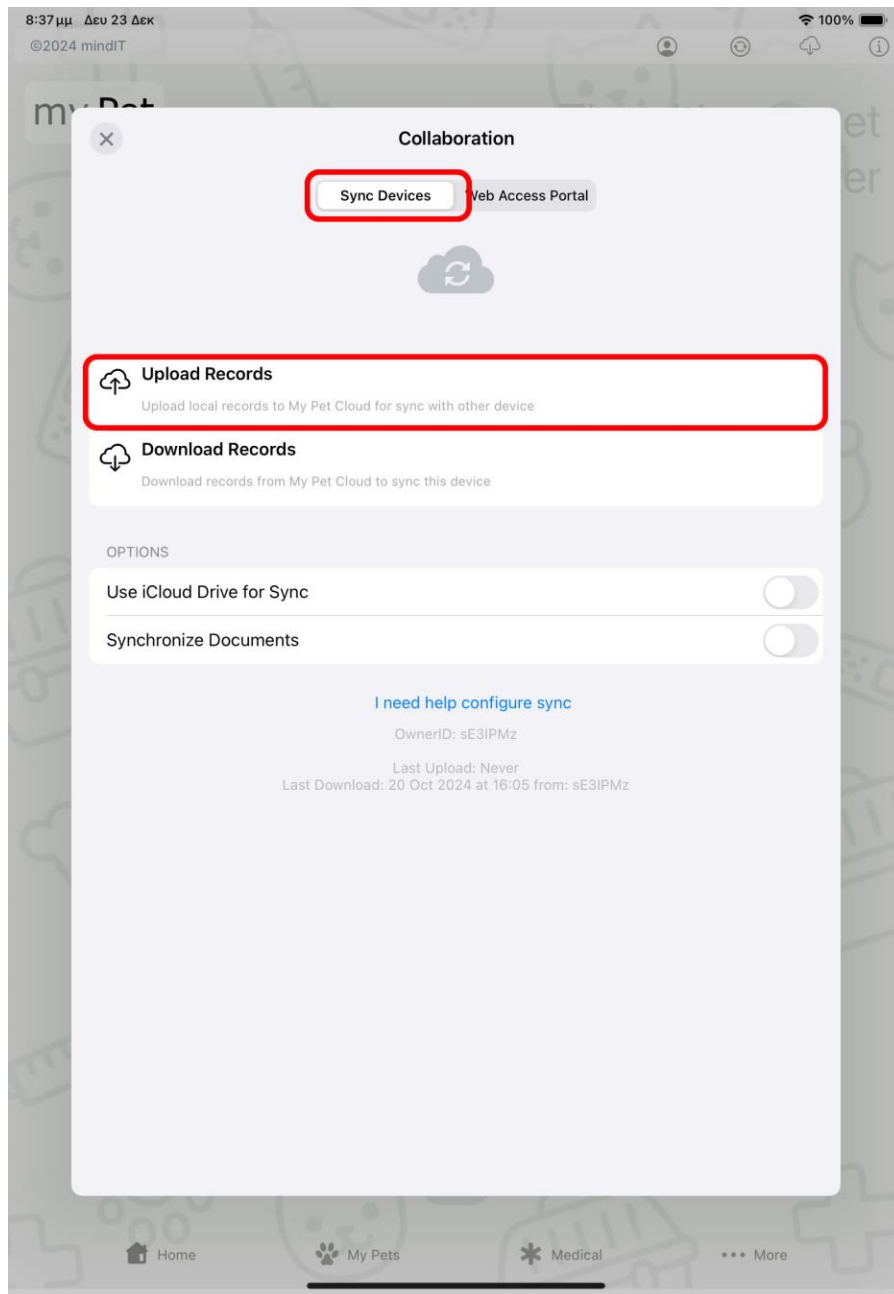
Tap in **Authenticate** button to set the new credentials. Now both devices should use the same owner id.

Data Synchronization

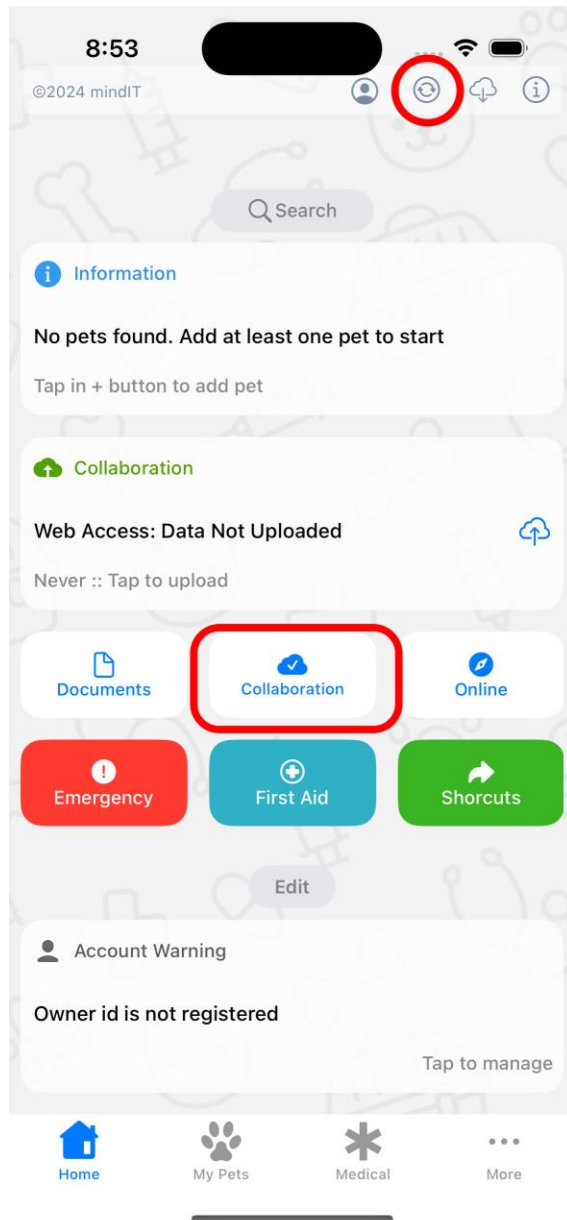
Open My Pet on the iPad (which is the device containing the records) and in home screen tap in **Synchronization** icon on the top bar.



In Synchronization screen tap on **Upload Records** option in order to upload them in My Pet Cloud.



When upload finish, open your iPhone device and tap in **Synchronization** icon on the top bar (or tap in **Collaboration** button).



In Synchronization screen, select the **Download Records** option. All uploaded records from iPad will be downloaded on the iPhone device.

Note! At moment, the synchronization procedure is done manually by the user. We are working hard to automate the procedure, eliminating the risk of data loss.