



There are cases that a user has more than one device and needs to be synchronized or reinstalled My Pet and needs to restore the old owner ID. To change your owner ID to another complete the following procedure.

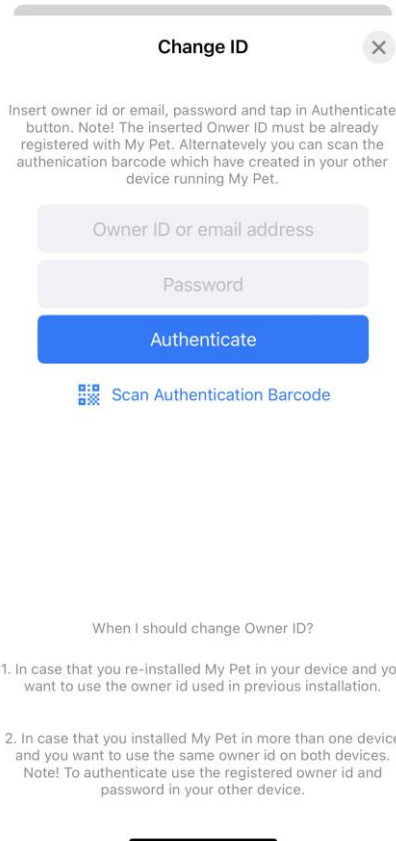
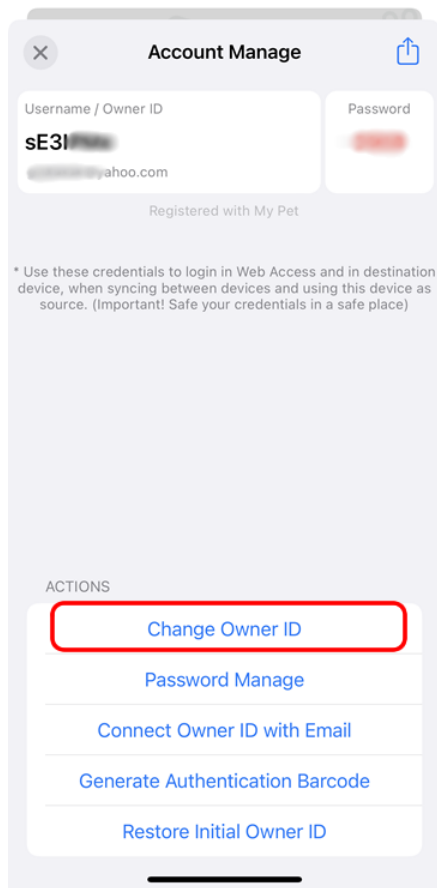
### Step 1

Open My Pet app, in home screen tap in account manage icon (on the toolbar on the top of screen).



### Step 2

In account manage screen tap in **Change Owner ID** option. Insert the new Owner ID, password and tap in **Authenticate** button.



**Important:** In case that the new owner id is assigned/registered with an email account, you can use email address instead of owner id to authenticate.

**Information:** There is an option to roll back to initial owner id. The owner id change **has not any effect** in your pet records.