

There are cases that a user has more than one device and needs to be synchronized or reinstalled My Pet and needs to restore the old owner ID. To change your owner ID to another complete the following procedure.

Step 1

Open My Pet app, in home screen tap in account manage icon (on the toolbar on the top of screen).



Step 2

In account manage screen tap in **Change Owner ID** option. Insert the new Owner ID, password and tap in **Authenticate** button.

× Account Manage	Ć.	Change ID	
sername / Owner ID	Password	Change ib	1
E31 ,ahoo.com	-	Insert owner id or email, password and tap in Authen button. Note! The inserted Onwer ID must be alrea registered with My Pet. Alternatevely you can scan authenication barcode which have created in your o	ica dy the
		device running My Pet.	
Use these credentials to login in Web Access and in destination levice, when syncing between devices and using this device as source. (Important! Safe your credentials in a safe place)		Owner ID or email address	
		Password	
		Authenticate	Ì
		Scan Authentication Barcode	
ACTIONS			
Change Owner ID			
Password Manage		When I should change Owner ID?	
Connect Owner ID with Email		 In case that you re-installed My Pet in your device a want to use the owner id used in previous installati 	nd on
Generate Authentication E	Barcode	2. In case that you installed My Pet in more than one devi and you want to use the same owner id on both devices Note! To authenticate use the registered owner id and password in your other device.	
Restore Initial Owner	' ID		

Important: In case that the new owner id is assigned/registered with an email account, you can use email address instead of owner id to authenticate.

Information: There is an option to roll back to initial owner id. The owner id change **has not any effect** in your pet records.